

RESOLUTION NO. R-32-22

RESOLUTION REGARDING ADJUSTMENTS TO WATER AND SEWER UTILITY
BILLS FOR WATER LEAKS OF RESIDENTIAL AND COMMERCIAL CUSTOMERS

WHEREAS, on the City of Fort Smith Utility Department is responsible for water service lines up to and including the water meter, and the customer is responsible for the water service line from the water meter to the home or building; and,

WHEREAS, the water lines are subject to leaks due to various causes; and,

WHEREAS, on February 8, 2022, the City of Fort Smith Board of Directors directed the City Administration and Utility Department as to the desired policy regarding adjustments to utility bills for residential and commercial customers who experience a water service line leak and/or plumbing leak.

BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE CITY OF FORT SMITH, ARKANSAS, that:

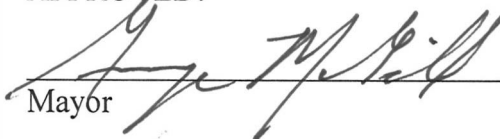
SECTION 1: Residential and commercial customers will be provided two (2) utility bill leak adjustments per twelve (12) month period.

SECTION 2: A permitted leak adjustment will allow for the water and sewer portion of the utility bill to be adjusted as provided below; however, a leak adjustment will not permit an adjustment to a customer's bill for a period greater than three (3) consecutive months.

SECTION 3: When a customer is permitted a leak adjustment, the water and sewer portion of the customer's utility bill will be adjusted to the cost of the customer's average usage during the three (3) months prior to the water leak claim. In the event a residential customer does not have a three (3) month history at the address of the leak, the water and sewer portion of the residential customer's utility bill will be adjusted to the cost associated with the usage determined by the number of people residing at the residence multiplied by two hundred cubic feet (2 CCF).

This Resolution adopted this 1st day of March 2022.


APPROVED:


Mayor

APPROVED AS TO FORM:


npr

ATTEST:


City Clerk